



An incident is an occurrence, caused by humans, or by natural phenomena, that requires action by emergency service personnel to prevent or minimize loss of life and damage to property and natural resources. It's an event that interrupts normal procedures and has the potential to harm the reputation of a business. Some types of incidents include a hazardous materials release, a fire, a flood, or a terrorist attack.

When an incident occurs, it must be handled properly to alleviate the impact of the event and avert a crisis. This will usually involve action by a number of different agencies working together under the Incident Command System - ICS.

About the series

ICS for Industry is a video-based training package that consists of 3 DVDs plus an accompanying Model Procedures Guide, on CD-Rom. After taking the training provided by the course of instruction suggested, the student should be able to identify the benefits of using ICS, describe the key concepts and principles underlying the National Incident Management System, and describe the basic features of ICS. The student will be able to describe the roles and functions of the Incident Commander, the Command Staff and the four principle sections under ICS. The student will also be able to describe the elements of a crisis management plan and understand the role of the Emergency Operations Center

The three modules are described below:

Module 1 - Incident Management. This program reviews the different levels of inci-

dents and describes the likely impact on public health, safety and the environment. It outlines the concepts and components of the National Incident Management System, stressing the key organizational system provided by ICS. Among the key features examined are span of control, resource management, and communications.

Module 2 - The Response Organization This program examines how incident command is established and transferred, when Unified Command is used, and how an incident command post functions. It covers the responsibilities of the Incident Commander, the structure of the ICS organization, the duties of the Command and the General Staff, and the basic strategies used to deal with an incident.

Module 3 - The EOC & Crisis Management. This module reviews what happens when an incident devolves into a crisis. It stresses the need for a crisis management plan to support on scene emergency response activities, to get outside resources to help control the situation, and to manage the crisis. It examines the role of the Emergency Manager and the Emergency Operations Center in their support of response personnel, and of the Public Information Officer.

Refinery Terminal Fire Company

The program was shot with the assistance of the Refinery Terminal Fire Company, industry teams, and municipal agencies in the Corpus Christi, TX area.

About the Technical Committee

“ICS for Industry” was created with the assistance of some of the foremost authorities in emergency response, including the following:

Greg Noll (narrator), Hildebrand & Noll Associates, a consulting firm specializing in emergency planning, response and incident management issues. Greg serves as the Program Manager for the South Central Pennsylvania Regional Counter-Terrorism Task Force. He is co-author of the widely-circulated text, *Hazardous Materials: Managing the Incident.*

Chris Herman, Emergency Response Specialist, BP North America. Chris is core

lead instructor for BP's worldwide fire and emergency training programs and has been a fire service instructor for over 25 years. He chairman of the Northwestern Ohio and Michigan Mutual Aid District (NOMMAD).

Mike Hildebrand, Senior Partner, Hildebrand & Noll Associates. Mike was formerly Director of Safety and Fire Protection for the American Petroleum Institute and a Team Leader on the Prince George's City (MD) HazMat Team. The writer of numerous articles and texts, Mike co-authored the widely-circulated text *Hazardous Materials: Managing the Incident.*

Craig Shelley, Fire Protection Advisor for a major oil company operating in the Middle East. Craig is the former chief of the of Rutland (VT) Fire Department and the former Chief of Marine Operations for the City of New York Fire Department (FDNY).

About the filmmakers

Gordon Massingham, Director. For over 20 years one of the world's leading creators of emergency response training. Winner of more than 140 national and international awards, including the 2004 Level A Lifetime Achievement Award from the International Association of Fire Chiefs.

Michael Cataldo, Writer & Line Producer, an art director, producer, assistant director, set designer and prop and special effects creator.

About the Emergency Film Group

Emergency Film Group, a division of the Detrick Lawrence Corp., was established to distribute quality training films for emergency response and right to know education. Firmly committed to accuracy, EFG uses the best qualified advisors and production crews to ensure that programs are not only exciting to watch, but are also accurate in every detail.

EFG's worldwide list of customers range from the largest petrochemical companies, to government agencies, to small town fire departments.

For a free color catalog describing all programs available from the Emergency Film Group, please call the toll-free number below, or contact us by e-mail: info@efilmgroup.com. More information can be found on our web site at www.efilmgroup.com.